

## MEDSCHECK AND DIABETES MEDSCHECK SERVICE CHECKLIST

Assessment of Need

### ELIGIBILITY CRITERIA

Pharmacist assesses consumer needs and applies patient eligibility criteria (Approved Screening Tool):

- ✔ Consumer is living at home in a community setting and has a valid Medicare or DVA card, and
- ✔ Consumer has not received a MedsCheck, Diabetes MedsCheck, Home Medicines Review (HMR) or Residential Medication Management Review (RMMR) in the previous 12 months.

#### MedsCheck

Consumer:

- ✔ Is taking five or more prescription medicines, or
- ✔ Has had a recent significant medical event (as defined in the Program Rules).

#### Diabetes MedsCheck

Consumer:

- ✔ Was diagnosed with type 2 diabetes within the past 12 months or their type 2 diabetes is less than ideally controlled, and
- ✔ Is unable to gain timely access to existing diabetes education/health services in their community.

Consultation and Service Elements

#### Prior to consultation:

- ▶ Pharmacist discusses the service and the consumer or consumer's carer provides informed consent
- ▶ An appointment is made and the consumer is requested to bring all current medicines (prescription, non-prescription and complementary medicines) and any medication/ monitoring devices to the appointment
- ▶ A list is prepared of the consumer's medicines from the pharmacy's dispensary records.

#### The consultation:

- ▶ To be conducted by a registered pharmacist in the community pharmacy's designated consultation area (i.e. a screened area or separate room that is distinct from the general public area of the pharmacy)
- ▶ Aim is to facilitate discussion with the consumer, focusing on improving medicine use through education, self-management and medication adherence strategies.

#### Elements

Gather relevant information from the consumer or consumer's carer:

- Verify and complete the list of the consumer's prescription, non-prescription and complementary medicines (Medicines List)
- Verify any allergies
- Identify any chronic conditions.

Review and discuss the use of all medicines and medication/ monitoring devices, including:

- Assess medication adherence
- Assess education needs including the provision of written information to support improved understanding and use of medicines
- Provide education and guidance on correct use of medication/monitoring devices
- Discuss management of chronic condition(s) including lifestyle factors related to medicine use and self-management
- Attempt to resolve any medication-related issues that have been identified from the information available.

Develop a written Action Plan including agreed consumer goals and actions and any agreed follow-up with the consumer's GP and/or other healthcare provider(s).

Provide consumer with a copy of the Consumer Report which is the Medicines List\* and Action plan

Arrange agreed follow-up actions, which may include:

- Contacting the consumer's GP or other healthcare provider(s)
- Providing a copy of the Medicines List and/or Action Plan to the consumer's GP or other healthcare provider(s).

\* For example, a Patient Medication Profile (PMP)



**MedsCheck and Diabetes MedsCheck claims can be submitted via the Portal**